## **Role Description Events Assistant**



Date posted:	26 <sup>th</sup> November 2019			
Date ending:	Ongoing opportunities			
Number of hours required:	Variable based on the event.			
Description:	Help Jewellery Quarter venues with delivering many different activities and events, which will happen at various times and in various locations. These might include:  • Family and adult craft workshops • Lunchtime and evening talks • School tours and workshops • Walking tours, museum tours and exhibition tours • Community outreach events • Stewarding – exhibitions and open days • Assisting with special events e.g. music, film, theatre and festivals.			
Skills required:	<ul> <li>Enthusiasm for heritage and the Jewellery Quarter.</li> <li>Friendly and able to communicate well with members of the public.</li> <li>Willingness to get stuck in and help as needed.</li> <li>Ability to work as part of a team with other Squad members.</li> </ul>			
Support provided:	<ul> <li>Tasks can be tailored to accommodate volunteer needs and access requirements.</li> <li>We will provide customer service training to all our volunteers, including a training film to watch.</li> <li>We will help you get familiar with our partner organisations and other JQ venues so you can talk to people about them with confidence – we'll have a familiarisation film and arrange opportunities to visit with the rest of the Squad.</li> <li>At all events you will have a dedicated contact who will supervise the team, answer questions and resolve issues.</li> <li>Travel expenses can be paid if required.</li> </ul>			